

## Frequently Asked Questions

- 1. My spouse is not coming or I have no spouse, may I bring a friend and may we share a room?**

We welcome anyone who wishes to attend the event, family and friends. You may share a room with a friend. Please book both reservations at the same time and indicate that you will share the room.

- 2. Do you accept credit cards?**

No. We will investigate the possibility if the event is done annually.

- 3. I can't come for the entire event; may I come for one day only? What is the registration fee for one day?**

Yes, you may attend the event for one day only, but please honor that there is a flow to the event. Daily registration rate is \$50, which includes three meals and conference fees. We cannot offer overnight lodging for one night. If you choose this option, please make note of it on the registration form. Hotel options are provided at the end of this packet.

- 4. I cannot come for an entire day; may I stop in for a visit or attend one session?**

No, the sense of community and the event flow would be diminished if drop-in visitors are permitted.

- 5. May I stop in and eat lunch or dinner with the group?**

No, the Center's dining facility cannot deal with that option.

- 6. May I bring my children and/or grandchildren?**

Children, grandchildren, of high school age, are welcome to attend. All attendees are expected to participate in the event. No babysitting, supervision or alternate sessions are offered. Children, grandchildren registration fees are the same as those charged to adults, unless the child sleeps on a cot in the parents' room. Only one cot per double room is permitted. Single rooms cannot accommodate a cot. Registration fee for children, grandchildren sleeping on cots is \$180. Parents, grandparents are responsible for supervising their children, grandchildren. If you choose this option, please note it on your Registration Form.

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## 7. Will I receive a refund on my registration fee if I have to cancel?

Registration fees for cancellations made before July 15, 2016 are fully refunded. Cancellations after July 15, 2016 are non-refundable.

## 8. Are my off site hotel reservations booked by the committee?

No, individuals are responsible for booking and paying for their own off site lodging. A list of nearby hotels is shown below. The registration fee for all commuters or those staying off site is \$150.

Hotel Name	Distance (miles) to Bergamo Center	Phone Number
Courtyard Dayton Beavercreek	4	(937) 429-5203
Days Inn and Suites Fairborn	4	(937) 898-4946
Econo Lodge Beavercreek	4	(937) 426-5822
Hilton Garden Inn Dayton Beavercreek	4	(937) 458-2650
Holiday Inn Express & Suites Dayton Centerville	4	(937) 424-5757
Wingate by Wyndham Dayton – Fairborn	4	(937) 912-9350
Dayton Marriott	5	(937) 223-1000
Crown Plaza Dayton	6	(937) 224-0800
Ramada - Moraine/Dayton	6	(937) 278-4871
Super 8 Miamisburg Dayton S Area OH	9	(937) 866-5500

## 9. My off site hotel serves breakfast. Will you reduce my registration fee if I skip the event's breakfast?

No. All meals are included in registration costs.

## 10. How many meals are served?

Six meals are included in the event cost: Friday's dinner, breakfast, lunch and dinner on Saturday and breakfast and lunch on Sunday.

## 11. I need a special diet. Can the Center fix what I need?

The Center's cooking staff will make a reasonable effort to accommodate your dietary needs, if listed on the registration form. Dietary requests must be made by the registration deadline (July 8, 2016). Requests made after that date cannot be honored. All meals are served in a buffet line style with several options available at each meal.

## 12. May I bring alcoholic beverages?

No, the Center has a liquor license and will not permit outside alcoholic beverages. A bartender and cash bar is available on Friday and Saturday evening.

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## **13. May I bring snacks and soft drinks?**

Yes, we encourage you to bring snacks and soft drinks to share. Refrigeration may not be available. Coolers are encouraged for items that require refrigeration.

## **14. Does the Center have WIFI?**

WIFI access is available in the common areas of the Fireplace Lounge and in the conference rooms. WIFI is not available in the bedrooms. A guest computer is available on the lower level. Please see the front desk about access.

## **15. Do I need to bring towels, linens, etc.?**

Bergamo Center has modern, motel-like, sleeping rooms with private bathrooms. Each room is equipped with a clock radio, desk and chair, but does not contain TVs or telephones. Daily maid and linen service is provided. Handicapped accessible rooms are available on a limited basis. Per health department regulations, fire codes and insurance concerns all cooking is done by staff in the kitchen. No additional cooking devices including crock pots, toaster ovens and coffee pots are permitted in the bedrooms, lobbies or conference rooms.

## **16. May I smoke at the Center?**

No, the Center is a smoke free campus.

## **17. Is there a jogging/walking area?**

Yes, the Center grounds include Mount St. John nature preserve. The preserve consists of a 1.5 mile nature trail and 80 acres of woods, marsh and prairie habitats. Paved paths are also available.

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## 18. Are there local hotel options?

### Local Hotel Options

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The JTO Connect Planning team does not endorse or officially recommend any of these hotels.